



Medicare Line of Business

## Devoted Health Will Be Expanding Effective January 1, 2021

Effective JANUARY 1, 2021 American Therapy Administrators of Florida/Health Network One (ATAFL) will be the mandatory specialty network for Outpatient physical therapy, speech therapy and occupational therapy services provided in a free-standing Facility or office setting (i.e. POS 11), for Devoted Health's expansion counties for Medicare enrolled members.

### Medicare Expansion Counties

Clay, Duval, Hernando, Lake, Manatee, Marion, Nassau, and Sumter counties.

### Continuation of Care (COC)

Continuation of Care (COC) period is up to 30 days from the date that the member switched to Devoted Health Medicare from another Medicare Advantage plan. The COC period ends when the old auth expires or when the 30 days ends; whichever comes first. You are not required to obtain an authorization from ATAFL to continue providing these services during the Continuation of Care Period. If you are NOT a participating provider with ATAFL, please refer the member to their Primary Care Physician or ordering Physician so that they may refer the member to a participating therapist. Members may also contact the health plan to locate a participating therapist.

### Provider Manual

The ATAFL Devoted Health Provider Manual can be located on our website under provider resources <https://www.ataflorida.com/provider-resources.php>.

### Claims Submission

If you were issued an authorization by Devoted, please submit your claims for dates of service on or after January 1, 2020 to ATAFL. Please submit your paper claims to ATAFL at P.O. Box 350590, Fort Lauderdale, FL 33335-0590; or submit your Electronic Claims (EDI) via Professional Payer ID 65062 or Institutional Payer ID 12k89. Along with your submittal of claims, providers may be required to submit written documentation such as prior existing orders, prior authorizations and treatment plan/ plan of care, in order to receive payment on their claim.

### Patient Responsibility

Providers may confirm co-pays, deductibles, co-insurance and MOOP details through Availity's website at <https://apps.availity.com/availity/web/public.elegant.login>.

For any questions regarding patient responsibilities, please contact Devoted's Provider Services Department at 1-877-762-3515.

If you have any further questions, please contact ATA-FL Provider Relations at 1 (888) 550-8800 Option 2, or at: [atafl@healthnetworkone.com](mailto:atafl@healthnetworkone.com)